

## **Ohio Home Care Waiver**

### **Case Management Services**

(For Individuals under 60 years of age)

#### **What are Case Management Services?**

- A service which includes case management, overall care coordination, and data collection for the determination of program eligibility and cost cap assignments.
  - Provided to consumers on the Ohio Home Care Waiver, the Transitions MR/DD Waiver and the Transitions Carve-Out Waiver benefit packages.
  - Provided by a single case management agency, Care Star. Care Star is under contract with the Ohio Department of Job and Family Services to serve all eighty-eight (88) counties in Ohio through four (4) regional offices.
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#### **What does the case management agency do?**

- Visit applicants in their home to gather information to help ODJFS decide if they are eligible for home care services, and determine if applicants can be served safely in their home and communities.
- Help applicants who are approved for services plan for their care and arrange for providers who can meet their needs.
- Coordinate overall service provision with all involved providers and systems, for example, local schools and MRDD boards.
- Assure consumer health and safety.
- Maintain regular contacts with consumers to make sure their needs are being met and that they are still eligible for services.
- Troubleshoot problems for consumers.
- Gather information that helps ODJFS administer home care programs.

**They are broken down by area (See below)**

**Ohio Home Care  
Case Management Agency**

**Region 1**

CareStar, Inc.

81-A Rhoads Center Drive

Dayton , Ohio 45458

Phone: (800) 538-4218

(937) 435-1161

Fax: (937) 435-0980

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Web site: <http://www.carestar.com>

Counties Served: Allen, Auglaize, Butler , Champaign , Clark, Clermont, Clinton , Darke,  
Greene, Hamilton, Hancock, Hardin, Logan, Mercer, Miami , Montgomery,  
Preble, Putnam, Shelby , Van Wert, and Warren

**Ohio Home Care  
Case Management Agency  
Region 2**

Care Star, Inc.  
6100 Channingway Boulevard, Suite 700  
Columbus , Ohio 43232  
Phone: (800) 616-3718  
(614) 751-7777  
Fax: (614) 751-7770

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Web site: <http://www.carestar.com>

Counties Served: Adams, Ashland , Brown, Crawford , Delaware , Fairfield , Fayette, Franklin,  
Gallia, Highland , Huron, Jackson , Knox, Lawrence , Licking, Madison, Marion ,  
Morrow, Pickaway, Pike, Richland , Ross, Scioto, Seneca, Union , Vinton, and  
Wyandot

**Ohio Home Care  
Case Management Agency  
Region 3**

Care Star, Inc.  
4450 Belden Village Street, Suite 504  
Canton , Ohio 44718  
Phone: (800) 423-1046  
(330) 492-4530  
Fax: (330) 492-0776

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Web site: <http://www.carestar.com>

Counties Serves: Ashtabula , Athens , Belmont , Carroll, Columbiana, Coshocton, Guernsey ,  
Harrison, Hocking, Holmes, Jefferson, Mahoning, Meigs, Monroe, Morgan,  
Muskingum, Noble, Perry, Portage , Stark, Summit , Trumbull , Tuscarawas,  
Washington, and Wayne

**Ohio Home Care  
Case Management Agency  
Region 4**

Care Star, Inc.  
4141 Rockslide Road, Suite 210  
Seven Hills, Ohio 44131  
Phone: (800) 442-1857  
(216) 532-2000  
Fax: (216) 532-2001

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Web site: <http://www.carestar.com>

Counties Served: Cuyahoga, Defiance , Erie , Fulton , Geauga, Henry, Lake, Lorain , Lucas,  
Medina , Ottawa , Paulding, Sandusky , Williams and Wood